

LATE POLICY:

Due to our specialization in care of ADHD, we will be abiding by a strict late policy. First and foremost, this is to provide you with the quality of care you deserve – which involves giving you our full attention for the allotted time frame that you have chosen to work best with your schedule. If you are late, we will not have the time necessary to meet your needs within our standard of care and comply with insurance plan requirements for visits, as our appointment times are based off of these components. We also feel it's necessary to provide accountability with our patients to truly help them manage their ADHD symptoms, therefore time management will be an essential component of our program and policies. Please contact us as soon as you are aware you may be late so that we can provide you with options for our next availability.

- Any patient that is 10 minutes late to any telemedicine or in-office visit will be re-scheduled for our next availability for their specific appointment type.
- In the case of an intake or evaluation appointment, it will be to the discretion of the provider whether to utilize the remaining time of that visit and schedule a subsequent visit at their next availability. Please note this may not be possible due to subsets and restrictions of individual insurance plans.